



Aging & Disability Resource Center Advisory Committee
Minutes of Meeting

Tuesday, May 1, 2012

Call to Order

The meeting was called to order by Haberman at 1:15 p.m.

Roll Call

Present: Nancy Haberman, Chair, Dick Jones, Jim Mode, Marion Moran & Mary Ann Steppke.

Also Present: Sue Torum, Sharon Olson & Denise Grossman, ADRC staff.

Certification of Compliance with Open Meetings Law

Torum certified compliance.

Review Agenda

The agenda was reviewed.

Public Comment

None.

Approval of 4/3/12 Minutes

A motion to approve the 4/3/12 minutes was made by Jones and seconded by Steppke. The motion passed unanimously.

Accessible Housing

Mode described all of the items in his home that will allow him and his wife to “age in place.” The home includes 48” hallways with 36” doors, accessible shower’s, grab bars, high rise toilets, a walk-in bath tub, generator, lower kitchen counter, raised appliances (washer, dryer & dishwasher), barrier free entry from outside, lever door handles and an elevator. The home really is state-of-the-art, and committee members appreciated being able to see all of the features.

Advocacy/Legislative Updates

Grossman shared information from a letter dated March 28th from CMS. The letter granted the state an additional 45 day extension of the Family Care Program. This is the second extension since the first letter CMS sent the state directing that the Family Care caps be lifted back in December. As a condition of the

temporary extension, the state is required to complete a plan to address who should have been served by now and what the financial impact was to those individuals who unnecessarily paid for services.

Grossman also reported that the governor sent CMS a letter indicating that the state plans requesting a waiver to extend Senior Care, but that the formal application has not yet been filed. There is some time yet and Grossman will keep the committee apprised of any updates.

On 5/1/2012, the ADRC received a \$3,000 grant (thanks to Grossman) to conduct *SOS Medicare Minutes*. The idea is to have Seniors Out Speaking (SOS) about Medicare. The minutes are short presentations on Medicare and are a good way to reach out to people. The funds will be used to recruit and train volunteers. At the present time, she is targeting a group called Route 55 in Lake Mills, but is willing to train any and all that are interested.

ADRC Monthly Activity Report

Olson passed out the Activity Report for April. There were 516 contacts recorded thus far and the reason for this large number has to do with the staff's efforts to eliminate the waiting list. There was a lot of discussion about the process and Olson is optimistic that everyone will have been contacted and offered enrollment by late spring.

Olson also said that the Living Well Program will begin in July at the ADRC on Tuesdays, from 9:00 a.m. – 12:00 p.m.

Report from Long Term Care Advisory Council Meeting

Steppeke represented Jefferson County at the Advisory Council Meeting. She reported that the primary concern raised by the majority of attendees had to do with program expansion since the oversight issues have not been addressed yet. People talked about issues related to case management and the self direction model in IRIS. Steppeke said that there are far too few IRIS consultants given the number of enrollees into that program (42 to 1,936). She also said that many people diagnosed with physical or developmental disabilities are unable to remain at home and participants felt that if there were incentives for family members to get or stay involved, this could help support cases, especially since in many areas there is a lack of in-home care providers.

In regard to the ADRC's, the group felt more marketing and outreach is needed.

Review Senior Dining Satisfaction Surveys & Catering Contract Extension

The following questions and answers come from the satisfaction surveys:

1. Are the meals appetizing in taste and appearance?
 - a. 2011 Delivered Yes 60% Congregate Yes 61%
 - b. 2012 Delivered Yes 85% Congregate Yes 71%

2. Overall, how would you rate the quality of the meal?
 - a. 2011 Excellent 22% 2012 Excellent 25%
 - b. 2011 Good 57% 2012 Good 65%
 - c. 2011 Poor 21% 2012 Poor 10%

d. 2011 Overall 79% 2012 Overall 90%

3. Would you recommend this meal site to your friends/relatives?

a. 2011 Yes 68% 2012 Yes 81%

Torum indicated that given the caterer's willingness to modify menus and the overall increase in satisfaction survey ratings, she would favor extending the contract into a third year. Haberman asked Torum to work on reducing/eliminating cold meals from the menu. She said that what she hears most frequently is that the noon meal is the main meal of the day and people prefer soup and sandwiches at home because they are easier to prepare.

Jones made a motion that Torum continue to work on menu revisions and made a recommendation to support extending the contract into the third year if costs are contained. The motion was seconded by Steppke and passed unanimously.

Set next meeting date and possible agenda items

The next meeting will be on June 5th. Discussion will include standing items, new committee appointments, Senior Dining and the 2013-2015 Aging Unit Plan.

Adjourn

A motion to adjourn was made by Jones, seconded by Moran and passed unanimously.

Respectfully submitted,

Susan Torum, Manager
Aging & Disability Resources Division