



Aging & Disability Resource Center Advisory Committee  
Minutes of Meeting

Tuesday, April 1, 2014

**Call to Order**

The meeting was called to order by Ronk at 1:00 p.m.

**Roll Call**

Present: Ellen Haines, Jim Mode, Earlene Ronk, Chair, Darlene Schaefer, Connie Stengel and Dan Krause

Also Present: Sharon Olson and Denise Grossman, ADRC staff, Sandy Torgerson, Economic Support and Susan Konkel, Dementia Care Specialist

**Certification of Compliance with Open Meetings Law**

Olson certified compliance.

**Review Agenda**

The agenda was reviewed. The 2/28/14 Nutrition Program on Site Assessment and Senior Dining Program Report will be tabled until May Meeting.

**Public Comment**

None

**Approval of 03/4/14 Minutes**

A motion to approve the 03/04/2014 minutes was made by Stengel and seconded by Schaefer. The motion passed unanimously.

**Communications**

None

**Advocacy**

None

**Health Insurance Market Place Update: Sandy Torgerson, Economic Support Supervisor**

To date, there have been over 8 million applications taken by the Federally Funded Marketplace for private insurance coverage mandated by the Federal government in the United States. Jefferson County has received over 750 applications transferred from the FFM as being potentially eligible for Badgercare. We were required to process these applications within 30 days. Everyone eligible for Badgercare is now eligible under one plan that aligns with private coverage and that is the Standard Plan. Badgercare income and expense guidelines are also now aligned with IRS income guidelines and expenses. Jefferson County has been proactive in contacting customers that may be losing Badgercare eligibility to facilitate access to the FFM for private insurance. We have a Certified Application Counselor on

staff to assist individuals in making that transition. She has been taking 4-6 applications per day. These applications have been taking approximately 1 ½ hours to complete. Phone calls received by the Southern Consortium Call Center have increased in volume from approximately 8,000 in January to 12,000 in March, 2014 due to the new changes and increased caseload.

#### **Elder Benefit Specialist Report: Denise Grossman, Elder Benefit Specialist**

Between 01/01/2013 and 12/31/2013, the Elder Benefit Specialist program served 803 clients and reported 1635 contacts. These efforts translated into a total monetary impact of \$2,172,116 in recouped federal/state/other dollars for Jefferson County's elderly residents!

In 2013, The EBS served a 12 month stint on an Advisory Committee to the Second Harvest Foodbank to target FoodShare outreach to people aged 60+ in a sixteen county service area in an effort to brainstorm effective and efficient senior outreach strategies. The outcome noted a 12% increase in EBS FoodShare cases in Jefferson County in 2013.

EBS continues to serve on the Board of Directors for the Conexiones Latinas group and regularly submits articles about Medicare and other public benefits for seniors in the publication of their quarterly newsletter. The newsletter is printed in Spanish and is widely distributed in the Hispanic communities of Jefferson, Rock, Walworth and Dodge Counties. The EBS program has worked with 14 Spanish speaking seniors in fiscal 2012-2013 and hopes to add 1-2 clients in fiscal 2014.

The EBS program also recruited 2 additional volunteers for the "Seniors Out Speaking" project (supported by a \$3000 national grant from the Medicare Rights Center). These two volunteers expanded the SOS with presenting monthly "Medicare Minutes" and joined six returning volunteers who helped with SOS and also as SHIP counselors by assisting at Medicare Workshops during the busy Annual Enrollment period in the Fall. Combined, these volunteers donated 130 hours of assistance during the fiscal year.

#### **ADRC Report**

**Review and Discuss Inclusion/Exclusion Policy for Website:** Olson shared the Inclusion/Exclusion Guidelines. The ADRC uses the SAMS IR Database program to store the most current information about services and community resources and that data is also available to the community as it is available on the ADRC website known as Assistguide. The ADRC is working on a policy revision. There will be a new version of the SAMS Database within the next month or so. Olson answered questions on who is included in the Resources and she explained that the ADRC has the authority to add and edit providers who are located in Jefferson County, for example if a Day Care provider opens their business in Jefferson County, we can then add that service to the SAMS registry. We send a SAMS I & R Provider report for their contact person to fill out and return. In that report, the provider will list their services and serving area, which can include surrounding counties. We have an obligation to add those counties served into that record so when a consumer who is looking for services will have all the options available in their search. For example, using the above Day Care provider example, they may provide services to Jefferson Dodge, Waukesha and Dane Counties due to their location and transportation that is available. If every county added that provider, there would be four listing on this one provider that would be cumbersome for people to navigate.

Olson gave a few examples on requests that we receive that are not services that would be on our website, for example a request to add a provider to give consumer quotes on rental insurance  
Olson shared information on the Moving Forward – Your Future Workshop that was held on March 21<sup>st</sup> at the MATC in Watertown. The Jefferson County Transition Network held its first Moving Forward – Your Future Workshop. The program is intended for students with disabilities who need transition from the high school environment to work or college. Classes throughout the day included: social media, independent living, college preparation, employment skills, community resources and self-advocacy, assistive technology and team building. Olson stated that it was a very successful workshop, surveys were very positive and supportive of hosting this type of event again.

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Olson shared that the ADRC applied for and was approved to provide the Senior Farmer's Market Nutrition Program for Jefferson County. It is unknown at this time how many vouchers will be available. The ADRC may have to create new material/handouts for this and there is to be recipes, Haines shared that she may have some for the ADRC to use.

**Adult Protective Services: 2013 Year End Abuse/Neglect Statistics**

Olson shared the APS Report for 2013. There were a total of 28 investigations for Adults-at-Risk (people between the ages of 18 and 59) and 86 for Elder Adults-at-Risk, (people over the age of 60).

Type	Adults 18-59	Elders
Self-Neglect	5	30
Financial Exploitation	5	23
Neglect by other(s)	2	16
Emotional Abuse	3	5
Physical Abuse	4	3
Sexual Abuse	2	1
Treatment w/o consent	0	0
Unreasonable Confinement or restraint	1	0
Other	6	8
Total	28	86

**2014 Dementia Summit, Part II**

Sue Konkel shared that on May 13<sup>th</sup>, the ADRC will host its second public meeting on dementia, the Dementia Summit, Part II. This event will highlight the work being done across the county to build Dementia Friendly Communities and to encourage the development of dementia capable organizations. Most of the ADRC staff are Certified Dementia Practitioners and under the need to early detection/intervention in order to help people with dementia live successfully in their own homes and communities. Sue discussed that after the first summit, subcommittees' were developed to work on projects.

**Set next meeting date and possible agenda items**

The next meeting will be on May 6, 2014. Discussion will include Senior Dining Report and Nutrition Program on-Site Assessment.

**Adjourn**

A motion to adjourn was made by Mode, seconded by Stengel and passed unanimously.

Respectfully submitted,

Sharon Olson, Supervisor  
Aging & Disability Resource Center